

EXTENSION OF DEADLINE FROM JULY 20, 2023 TO JULY 28, 2023

REQUEST FOR EXPRESSIONS OF INTEREST

CONSULTING SERVICES – FIRMS SELECTION

Republic of Serbia

The Serbia Railway Sector Modernization Project (SRSM)

Project ID No. P170868

Assignment Title:

It Audit and Preparation of Technical Specifications for the Business Support System for Serbia Cargo

Reference No. SER-SRSM-CQ-CS-23-48

The Republic of Serbia has received a Loan from the International Bank for Reconstruction and Development (IBRD) in the amount of EURO 51 million and from the Agence Francaise de Développement (AFD) in the amount of EURO 51 million, toward the cost of the Serbia Railway Sector Modernization Project, Phase 1 of the Multiphase Programmatic Approach (MPA) and intends to apply part of the proceeds to payments for consulting services for It Audit and Preparation of Technical Specifications for the Business Support System For Serbia Cargo.

The consulting services (“the Services”) include provision of audit of available hardware and software information technologies presently used and in operation within SC. IT audit must be performed fully in compliance with GDPR provisions. Following the IT audit, the Consultant shall develop detailed specifications for implementing a business support system that will correspond to and fulfil SC’s needs..

The Consultant is expected to perform the following activities within its contract, which are grouped into three activities:

- Activity 1: Inception;
- Activity 2: Market Research and Business support system technical specifications;
- Activity 3: IT Audit.

The period of implementation of the contract will be 8 months starting from the commencement date.

The detailed Terms of Reference for the above referenced consulting services is posted on the website of the Ministry of Construction, Transport and Infrastructure (MoCTI)

<https://www.mgsi.gov.rs/cir/dokumenti/serbia-railway-sector-modernization-project-srsm-ta-it-audit-and-business-support-srbija>

The Central Fiduciary Unit (CFU) of the Ministry of Finance now invites eligible consulting firms (“Consultants”) to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services.

The Consultant will be selected in accordance with Consultant Qualification Selection (CQS) method set out in the World Bank’s Procurement Regulations for IPF Borrowers (July 2016, revised November 2017, August 2018 and November 2020). The Consultant that obtains the highest score during evaluation of expressions of interest will be invited to submit technical and financial proposals.

Consultants may associate with other firms to enhance their qualifications, but should indicate clearly whether the association is in the form of a joint venture and/or a sub-consultancy. In the case of a joint venture, all the partners in the joint venture shall be jointly and severally liable for the entire contract, if selected.

The following criteria will be applied to all consulting firms that have submitted EoI:

The Consulting firm must be a legal entity. Evaluation of EoIs will be based on the following criteria:

i) The Firm must be a legal entity and possess general experience with IT audit and development of business support systems:

*As proof, the Firm shall submit up to 7 relevant references, which must be within the scope of this assignment **covering the drafting of technical specifications and/or development of IT business support systems** and an **audit of existing IT infrastructure** for public companies, PLC, state authorities or similar large scale business entities.*

Allocation of points: 30 points

Evaluation criteria:

- Number of applicable reference contracts (up to 7)
- Contract value
- Contract scope
- Role in the contracts

ii) The Firm must have specific experience in a minimum of two (2) contracts related to the drafting of technical specifications and/or the development of IT business support systems for transport/logistic companies in the last ten (10) years:

*As proof, the Firm shall submit up to 7 relevant contract references, which must cover **the drafting of technical specifications and/or the development of IT business support systems** for transport/logistic companies.*

Allocation of points: 50 points

Evaluation criteria:

- Number of applicable reference contracts (up to 7 references)
- Contract value
- Contract scope
- Role in the project

**Note:*

- *Experience in drafting of technical specifications and/or the development of IT business support systems for railway freight companies shall be advantageous;*
- *Contract references in the Western Balkans and EEA shall be considered advantageous;*

iii) Availability of qualified experts within the company/joint venture per section 6.1. of the Terms of Reference supplied within this document

*As proof of the availability of qualified experts, the bidder shall prepare an **organisation chart and list of qualified key experts** conforming to requested conditions within the company who are relevant to the assignment.*

Allocation of points: 20 points

Evaluation criteria:

- Availability of experts

Qualification notes:

- The technical assistance contracts must have been completed at any moment during the period of the past ten (10) years from the date of submission of EoI.

- As proof of **experience**, the bidder shall prepare reference forms, naming ten (10) references maximum for each stated requirement, clearly stating the following:
 - Reference #
 - A start date and completion date (mm/yy)
 - Brief description of technical assistance (10 sentences each maximum)
 - Country of assignment with client name and address and client reference contact
 - Contract value
 - Role in the project

Submitted expressions of interest should be no larger than 30 pages of text, including reference forms.

The attention of interested Consultants is drawn to paragraphs 3.14, 3.16 and 3.17 of the World Bank's Procurement Regulations for IPF Borrowers – Procurement in Investment Project Financing Goods, Works, Non-Consulting and Consulting Services (July 2016, revised November 2017, August 2018 and November 2020) (“the Regulations”) setting forth the World Bank's policy on conflict of interest.

Further information can be obtained at the address below during office hours 09:00 to 15:00 hours.

Expressions of interest in English language must be delivered in a written form to the email below, by **July 28, 2023, 12:00 hours, noon, local time.**

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