

Specific Procurement Notice

Request for Proposal
Information Systems
(Design, Supply and Installation)
(Without Prequalification)

Purchaser: **Ministry of Construction, Transport, and Infrastructure of the Republic of Serbia (MCTI)**

Project: **Serbia Railway Sector Modernization Project (SRSM)**

Contract title: **Development and Installation of an Accident and Incident Data Management System for Serbian Railways Infrastructure**

Country: **Republic of Serbia**

Loan No.: **IBRD 9221 YF and CRS 1015 02 D**

RFP No: **SER-SRSM-RFP-NCS-26-86**

1. The Republic of Serbia (hereinafter called “Borrower”) has received financing from the International Bank for Reconstruction and Development (IBRD) (the “Bank”) and the Agency Francaise de Development (AFD) in the form of a loan (hereinafter called “loan”) toward the cost of the Serbia Railway Sector Modernization (SRSM) Project. The Ministry of Construction, Transport and Infrastructure (MCTI), an implementing agency of the Borrower, intends to apply a portion of the proceeds of this loan to eligible payments under the contract for which this Request for Proposals is issued. For this contract, the Borrower shall process the payments using the Direct Payment disbursement method, as defined in the World Bank’s Disbursement Guidelines for Investment Project Financing
2. The MCTI now invites sealed Proposals from eligible Proposers for Development and Installation of an Accident and Incident Data Management System for Serbian Railways Infrastructure (AIDMS). The purpose of the AIDMS is to digitalize and streamline the complete process of collecting, managing, and tracking railway accident and incident data—from initial reporting and investigation through record keeping, statistical monitoring, and preparation of mandatory reports—in full alignment with the applicable legislative framework. The objective is to optimize and modernize Serbian Railways Infrastructure (SRI) internal business processes related to accident and incident management.

The required AIDMS functionalities shall include:

- **System Hosting and Infrastructure** Scalable web-based system hosted in SRI’s Data Center in Belgrade, ensuring data sovereignty, secure access, high availability, redundancy, disaster recovery, and compliance with ISO 27001 or equivalent standards.
- **User Management and Access Control** Role-based access for authorized users across SRI’s network, with suitable login options and full audit trail of user actions.

- **User Interface** Modern, intuitive, and user-friendly interface supporting Serbian language in Cyrillic alphabet.
 - **Master Data:** Database containing required master data, including accident and incident types and causes, railway lines and categories, and railway undertakings, with options for authorized updates.
 - **Accident and Incident Record Keeping:** Recording of accidents and incidents in the prescribed formats under Annexes 1 and 2 of the Rulebook on Reporting, Investigating, Recording, Statistically Tracking, and Publishing Data on Accidents and Incidents (“Official Gazette of RS,” No. 32/21), including entry of required data and attachment/linking of supporting evidence.
 - **Statistical Reporting:** Periodic statistical reporting in the prescribed Annex 3 format of the Rulebook on Reporting, Investigating, Recording, Statistically Tracking, and Publishing Data on Accidents and Incidents (“Official Gazette of RS,” No. 32/21), including accidents and incidents by type, cause, and consequence, with automatic calculations where required.
 - **Recording and Statistical Tracking:** Centralized registry with search, filtering, classification, dashboards, analytics, trend analysis, and export of results in PDF, Excel, or CSV formats.
 - **Data Visualization:** Interactive line and bar charts for analysis by time period, category, location, cause, severity, railway undertaking, or organizational unit, with filtering, drill-down, and export options.
3. The procurement process will be conducted through national competitive procurement using Request for Proposals (RFP) as specified in the World Bank’s “Procurement Regulations for IPF Borrowers” “Procurement Regulations for IPF Borrowers” (November 2020) (“Procurement Regulations”), and is open to all eligible Proposers as defined in the Procurement Regulations. Bids will be evaluated in accordance with the evaluation process set out in the bidding documents. The following weightings shall apply for Rated Criteria (including technical and non-price factors): 70 % and for Bid cost: 30 %.
 4. Interested eligible Proposers may obtain further information from the Central Fiduciary Unit of the Ministry of Finance and inspect the bidding documents from 09:00 to 15:00 hours at the address given below.
 5. The request for proposals document in English only will be provided to interested eligible Proposers upon their request sent **by email**.
 6. Proposals must be delivered to the address below on or before **July 23, 2026, 10:00 a.m. local time**. Electronic procurement **will not** be permitted. Late Proposals will be rejected. The outer Proposal envelopes marked “ORIGINAL PROPOSAL”, and the inner envelopes marked “TECHNICAL PART” will be publicly opened in the presence of the Proposers’ designated representatives and anyone who chooses to attend, at the address below on **July 23, 2026, 10:05 a.m. local time**. All envelopes marked “FINANCIAL PART” shall remain unopened and will be held in safe custody of the Purchaser until the second public Proposals opening.
 7. All Proposals must be accompanied by a **Proposal-Securing Declaration**.
 8. Attention is drawn to the Procurement Regulations requiring the Borrower to disclose information on the successful Proposer’s beneficial ownership, as part of the Contract Award Notice, using the Beneficial Ownership Disclosure Form as included in the request for proposal document.

9. The address (es) referred to above is (are):

Office for inquiry and issuance of the bidding document:

To: ljiljana.krejovic@mfin.gov.rs

Cc: ljiljana.dzuver@mfin.gov.rs

Cc: larisa.puzovic@mgsi.gov.rs

For **Proposal submission and opening purposes only**, the Purchaser's address is:

Project Implementation Unit

Attention: Ms. Ljiljana Krejović, Procurement Specialist

Street Address: Uzun Mirkova 3, Belgrade

Office at Ground floor gallery

City: Belgrade

Postal Code: 11000

Country: Republic of Serbia